

HOW MUCH DOES THE S5 SUSPENSION MODULE WEIGH?

~ 20lbs

HOW MUCH DOES THE CORBIN2 SEAT WEIGH?

~ 30lbs

HOW HIGH IS THE S5 SUSPENSION MODULE?

8"-10". It can be set to 8", 9" and 10". Customer may need to use a rotating head pump to set the S5 at 9" or 10". We have these available – direct sale.

WHAT IS THE TRAVEL OF THE S5?

It offers 4" of vertical travel.

DOES THE S5 MOVE FORWARD AT ALL?

Yes. When actuated, the shock moves forward 1.5".

CAN THE S5 SUSPENSION BE MOUNTED ON A PEDESTAL?

Yes, the S5 can be mounted on a pedestal, but only if it is very stout and wide, with a rectangle shaped top plate that is strong enough to support the S5, the seat, and the occupant, plus the additional vertical and horizontal stress from the wave impacts. It's much better to mount it to a riser box.

ARE BLACK AND WHITE THE ONLY COLORS AVAILABLE FOR THE CORBIN2 SEAT?

Yes, for standard order seats, but any colours from the below link's "Advantage Marine Vinyls" or "Softside Collection" can be special ordered for no extra cost. The lead time will be about 6 weeks.

Here is the link to our custom upholstery colors:

<https://keystonbros.com/marine/marine-vinyls.html>

CAN I GET A CUP HOLDER WITH THE CORBIN2 SEAT?

Yes, the part number for the cup holder is: SW-01688

DOES THE WHITE SEAT COME WITH WHITE ARMRESTS?

Yes, it does come standard with white armrests.

WHAT IS THE LOAD CAPACITY OF THE S5 SUSPENSION MODULE?

The maximum occupant weight for the S5 module is 250lbs [113kgs] on a vessel that sees maximum deck accelerations of 3g's. For calmer waters and deck accelerations of less than 2g's, a 300lb [136kg] occupant is acceptable.

SOMEONE IS ASKING ABOUT THE S5 JOCKEY SEAT - WHAT DO I TELL THEM, AND HOW DO I PURCHASE THESE?

Jockey Seats are available through your distributor, as a special order. They have a longer lead time than the regular S5 module, generally 4-6 weeks.

WHAT ARE THE JOCKEY PART NUMBERS?

Jockey suspension module with seat: SW-S5-2400

The Jockey module alone, without the seat, is SW-05210 (same price as the regular S5 Suspension Module).

CONTACT INFORMATION FOR SHOCKWAVE SALES AND MARKETING

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WHAT TYPE OF MATERIAL IS THE S5 MADE OF?

Cast aluminum with 316 stainless steel hardware.

DOES THE SWIVEL/SLIDE FOR THE S5 ADD MUCH PLAY OR MOVEMENT TO THE SEAT?

It has very little lateral play. Likely less play than any other swivel or slide you will find on the market.

HOW MANY POSITIONS DOES THE SWIVEL HAVE?

The swivel turns 360 degrees, and has 16 positions it can lock into.

HOW MUCH TRAVEL DOES THE SLIDE PROVIDE?

The slide offers 5" of fore/aft travel.

HOW HIGH IS THE SWIVEL/SLIDE AND SLIDE?

The swivel slide adds 2" of height and the slide adds 1.2".

CAN I USE THE S5 SUSPENSION WITH A SHOCKWAVE ACCESSORY, PAIRED WITH A NON-SHOCKWAVE SEAT?

Should your customer decide to add a Shockwave swivel, slide or swivel/slide accessory, you might want to encourage them to go with our seat as well. Our seats were designed to work with our accessories. Therefore, if your customer wants to use our accessory with a non-Shockwave seat, they will need to add an adapter plate that enables them to bolt the seat of their choice to our slide/swivel accessory.

WHAT SHOULD THAT SEAT SAG BE?

If PSI is set correctly, the sag should be at about 20-25%. Set at 'Soft' setting to start. 3/4" compression when seated. Allow for 20% sag.

CAN MY CUSTOMER PURCHASE HEATED SEATS?

Yes, we have heated seats. They can be special ordered through your Distributor sales rep. Lead time is about 6 weeks. Available in black.

HOW IS THE HEATED SEAT PROVIDED?

Each heated seat is supplied with a wiring harness and illuminating rocker switch to simplify installation. The cushions are connected to a 10' wiring harness using waterproof connectors which allows the switch to be mounted up to 10' away from the seat – such as on the helm console. The illuminated rocker switch provides a quick check visual indicator that the seat is ON. Also, the cushions can be wired directly into an existing switch panel on your helm console, or elsewhere. Each seat should be installed with its own switch, rated for a minimum of 6 amps.

IS IT NECESSARY TO SELL A SHOCK PUMP WITH THE S5?

Yes, every boat should have one pump onboard, regardless of how many Shockwave S5s are installed. Your S5 suspension customers will need one pump for their boat. We recommend you stock a few of them, or order them with the S5.

The boat owner will need the pump to adjust the pressure at set-up. Also, the pump is needed if an occupant much heavier or lighter than the primary occupant (more than a 50lbs difference) is using the S5. Moreover, the pressure should be checked every year and the S5 may need to be adjusted slightly.

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